

Council for the Indian School Certificate Examinations (CISCE)

NISHTHA 2.0 (Secondary Level)

Monthly Course Completion Report for Batch 1 (August 2021)

1. INTRODUCTION:

NISHTHA 2.0 was initiated in the CISCE affiliated schools on 11th August 2021.

2. SCHEDULE: GENERIC COURSES 1 - 3: 11TH AUGUST – 31ST AUGUST, 2021

- Curriculum and Inclusive Education
- Integration of ICT in Teaching, Learning and Assessment
- Developing Personal-Social Qualities for Facilitating Holistic Development of Learners

3. MODALITY

(a) Orientation

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(b) Development of courses

N/A

(c) Implementation strategy

- ☛ Prior to the launch of NISHTHA 2.0, a detailed letter, highlighting the features of the NISHTHA 2.0 Courses, was emailed to all schools affiliated to CISCE in India and abroad along with the following attachments:
 - The schedule of NISHTHA 2.0
 - Dates and Links for Batch 1 of NISHTHA Courses
 - Frequently Asked Questions (FAQs) by teachers and the corresponding reference material in the form of tutorials.
 - Instructions for completing details on the DIKSHA platform including details to be entered in the box for ID requested by the State/Board/Organisation
- ☛ This was accompanied by an SMS to all schools informing them that an important circular regarding NISHTHA had been sent to them.
- ☛ The letter as well as the attachments were also uploaded on the CAREERS portal, which is CISCE's Online Integrated Platform for all its operations and which is used by CISCE on a regular basis for communication with its affiliated schools.
- ☛ The letter along with the attachments was also uploaded on the Notice Board of the CISCE website www.cisce.org.
- ☛ On 19th August, a reminder letter along with the links for the first three courses was sent to all CISCE schools together with Instructions for registration. It was emphasized that:
 - teachers must enroll in ALL THREE Courses first and then complete the Courses one by one.
 - Teachers must enroll for the above three Courses before the last date (as specified).

- In addition to the above, a DIKSHA Support Helpdesk was created to address all queries/ concerns/issues faced by teachers on a daily basis.

(d) Communication System

Information regarding the Courses and their links were shared with the schools through:

- CISCE's CAREERS portal
- Email
- SMS
- CISCE website
- Reminder was also sent through CISCE's CAREERS portal, email and SMS.

(e) Monitoring and reporting system

(f) Additional activities

A Handbook for Heads of Schools and Teachers on *How to register on the DIKSHA platform to access the NISHTHA Courses* was prepared and made available on the CISCE website.

4. DATA ANALYSIS AND INTERPRETATION

(a) Total target

80,000

(b) District wise analysis

N/A

(c) Total enrolment, completion, and certification as per the progress report across three courses

	CISCE_SEC_Curriculum and Inclusive Classrooms	CISCE_SEC_ICT in Teaching-Learning and Assessment	CISCE_SEC_Personal-Social Qualities for Holistic Development
Total enrolment	17183	12117	10477
Completion	13105	9944	8656
Certification	6861	6527	5830

(d) Course wise analysis - enrolment, completion, and certification as per progress report including users of other states/ boards

N/A

- (e) **Course wise analysis - enrolment, completion, and certification as per progress report excluding users of other states/ UTs/ boards**

N/A

- (f) **Course wise analysis - No of teachers unenrolled after enrolment date was closed**

None

- (g) **Course wise analysis - No of certificates issued to learners who scored less than 70% in the assessment**

CISCE_SEC_Curriculum and Inclusive Classrooms	CISCE_SEC ICT in Teaching-Learning and Assessment	CISCE_SEC_Personal-Social Qualities for Holistic Development
9	3	2

- (h) **Trends in enrolments**

- (i) No of enrolment in first 10 days, 11-20 days, 21-25 days and comparison across courses

	CISCE_SEC_Curriculum and Inclusive Classrooms	CISCE_SEC ICT in Teaching-Learning and Assessment	CISCE_SEC_Personal-Social Qualities for Holistic Development
first 10 days	Program started on 11 th August 2021		
11-20 days	10055	5625	4361
21-25 days	7128	6492	6116

- (ii) No of enrolments in weekends and comparison with weekdays

	CISCE_SEC_Curriculum and Inclusive Classrooms	CISCE_SEC ICT in Teaching-Learning and Assessment	CISCE_SEC_Personal-Social Qualities for Holistic Development
Weekends	2703	1992	1734
Weekdays	14480	10125	8743

5. Issues and Challenges

(a) Course Content

N/A

(b) Technical

Technical issues were resolved by Council Coordinator with the help of DIKSHA support team through WhatsApp or emails.

S.No	Issues	Status (Resolved/Unresolved)	Remarks (If resolved how it was resolved)
1.	The Progress report was not populating any data for Courses 2&3	Resolved	Ticket was raised to the Support team and was also informed to the NISHTHA Coordinator
2.	Issues pertaining to the drop-down items, Certificates, Login credentials etc. were faced initially as the Courses were being created for the first time	Resolved	Ticket was raised to the Support team and was also informed to the NISHTHA Co-Ordinator

(c) Any other

S.No	Issues	Status (Resolved/Unresolved)	Remarks (If resolved how it was resolved)
1.	Enrolment	Unresolved	It has been observed that some enrolments have been done on 10 th August 2021 despite the start date being set as 11 th August 2021.

(g) Other Concerns (General)

- Most of the Teachers did not join the course by 25th August 2021 which lead to the numerous calls and emails being generated.
- A number of teachers did not secure 70% in the final assessment of every course, hence did not receive Certificates.
- At times, there were glitches in usage of the app and course content.

(h) Best Practices

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(i) Key Learnings

(j) Suggestions

The SOP is very elaborate, and each step is described in detail with screen shots. This is very informative and helpful. It is suggested that a flowchart of all the major activities could be added as a synopsis, which would work as a ready reckoner for verifying all the steps required for Course creation.