

## **NISHTHA 1.0 (Elementary Level)**

1. Introduction:- Nishtha Online elementary level training was developed and released by NCERT Delhi at a platform of Diksha (learning site & app) both on windows/Mac O.S. as well as Android O.S. (mobile supporting app ) on playstore.
2. Need & Significance:- There are modules which are designed for learning and training purpose for the teachers. As the matter of fact RTE 2009 provides the training of teachers at regular basis and as well as evaluation of teachers at regular interval as govern by RTE act.
3. Objectives:- Due to covid pandemic earlier the training was provided off line but due to this we have to created online classes to teachers so that they remain safe and secure as well as the training process didn't hampered at all.
4. Schedule:- 16<sup>th</sup> October 2020 to 20<sup>th</sup> February 2021.
5. Modality
  - Orientation:- As it is developed for training purposes, So it was introduced as same as Nishtha offline training but with added features like entertaining ideas like videos, audios and evaluation process.
  - Development of courses:- As it was new to teachers as well as other states so it is first of all designed and processed by NCERT and according to states and territories courses are framed and in local languages like hindi, english, urdu, tamil ,telgu, etc.
  - Implementation strategy:- For smooth and easy running of courses the channel to coordinators and Tech. Team was provided at each level.
  - Communication system:- Coordinators and Tech Team at NCERT to States. State to Districts. District to Blocks. Block to CRCs. CRC to Teachers.
  - Monitoring and reporting system:- All states have provided ids and admin to look over its teachers ongoing training and there data base. Ids like State org Admin, Creator, Mentor reviewer etc.
  - <Any other aspects taken up by states>
6. Data analysis and interpretation
  1. Target :- 230860
  2. Total enrolment:- 209696

3. Completion :-196139

4. Certification (No of teachers. Not of instances):- 196139

7. Issues and Challenges:- As it is new to teachers and as we know that teachers are not so much technically sound to mobiles and apps so it created lot of panic in between teachers and coordinators.
- A) Diksha Portal teachers registration process was not so easy as we have expected.
  - B) 3 to 4 layers registration and verification process is in the portal which is not so easy for all the teachers to do by its own.
  - C) Every time teachers forgot there login Ids and password and resetting there ids was took lots of time and labour.
  - D) As Diskha is newly introduced so there site and app have lots of bugs and exceptional error and runtime error.
  - E) Due to this errors in app, database update took time and in some cases we we have to request the Diksha support team to look over this types of problems.
  - F) Certificate generation and reissuing was very tough because the portal didn't respond.
  - G) And many more problems.

8. Key Learnings

9. Suggestions

10. Conclusion

11. Annexures